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Level 3

Man dragged off plane will sue United Airlines

16th April, 2017

<http://www.breakingnewsenglish.com/1704/170416-united-airlines.html>

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Please try Levels 0, 1 and 2 (they are easier).

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THE ARTICLE

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

An American airline is in trouble for the way it treated one of its passengers. A passenger on a United Airlines flight was dragged out of his seat and pulled out of the aircraft along the floor of the airplane. The passenger, David Dao, was a 69-year-old doctor. Dr Dao became unconscious after security guards pulled him out of his seat. His face was covered in blood. He lost two front teeth and the security guards also broke his nose. The doctor paid for his seat but United Airlines ordered him to get off the plane because they wanted his seat for a flight attendant to sit down. The doctor explained he had to work the next day because he had many patients to see at his hospital. United staff didn't listen to him.

Dr Dao is going to sue United Airlines for damages. Dao was born in Vietnam and escaped from the Vietnam War in 1975. His lawyer said being dragged off the United Airlines flight was a "more horrifying" experience than living through that war. Dr Dao's daughter said: "What happened to my dad should have never happened to any human being....We were horrified and shocked and sickened to...see what happened to him." A video of Dr Dao being dragged off the flight went viral on social media. Over 150,000 people have signed an online petition asking the United Airlines CEO Oscar Munoz to resign. He said he would not resign. He also initially did not apologize and said Dr Dao was at fault for his injuries.

Sources: <http://www.bbc.com/news/world-us-canada-39586391>
<http://www.chicagotribune.com/business/ct-united-dragged-passenger-dao-0414-biz-20170413-story.html>
<http://www.newsweek.com/david-dao-united-passenger-press-conference-lawsuit-583791>

WARM-UPS

1. AIRLINES: Students walk around the class and talk to other students about airlines. Change partners often and share your findings.

2. CHAT: In pairs / groups, talk about these topics or words from the article. What will the article say about them? What can you say about these words and your life?

in trouble / passengers / aircraft / unconscious / blood / flight attendant / patients / sue / lawyer / horrifying / human being / shocked / social media / online / petition

Have a chat about the topics you liked. Change topics and partners frequently.

3. PASSENGERS: Students A **strongly** believe airlines care about passengers; Students B **strongly** believe they don't. Change partners again and talk about your conversations.

4. FLYING: What are the good and bad things about flying? Complete this table with your partner(s). Change partners often and share what you wrote.

	Good things	Bad things
Food		
Seats		
In-flight entertainment		
Flight attendants		
Airplanes		
Other passengers		

5. AIRPLANE: Spend one minute writing down all of the different words you associate with the word "airplane". Share your words with your partner(s) and talk about them. Together, put the words into different categories.

6. FLIGHT ATTENDANT: Rank these with your partner. Put the best things about being a flight attendant at the top. Change partners often and share your rankings.

- money
- nice uniform
- get to meet people
- world travel
- hotel stays
- free flights
- working hours
- good image

BEFORE READING / LISTENING

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

1. TRUE / FALSE: Read the headline. Guess if a-h below are true (T) or false (F).

- a. An American airline gave a treat to one of its passengers. **T / F**
- b. The passenger dragged along the floor was a male doctor, aged 69. **T / F**
- c. The passenger lost two of his bottom teeth. **T / F**
- d. The passenger said the United Airlines staff listened carefully to him. **T / F**
- e. The passenger was born in Vietnam and escaped from the war there. **T / F**
- f. The passenger said the Vietnam War was worse than the United flight. **T / F**
- g. Over 150,000 people signed a petition asking the United boss to resign. **T / F**
- h. The United CEO first said the passenger was at fault for his injuries. **T / F**

2. SYNONYM MATCH:

Match the following synonyms. The words in **bold** are from the news article.

- | | |
|-----------------------|------------------------|
| 1. in trouble | a. spread quickly |
| 2. dragged | b. knocked out |
| 3. unconscious | c. instructed |
| 4. get off | d. to blame |
| 5. ordered | e. frightening |
| 6. escaped | f. having difficulties |
| 7. horrifying | g. leave |
| 8. went viral | h. wounds |
| 9. at fault | i. pulled |
| 10. injuries | j. fled |

3. PHRASE MATCH: (Sometimes more than one choice is possible.)

- | | |
|---|---------------------------|
| 1. An American airline is in | a. for damages |
| 2. the way it treated one | b. attendant |
| 3. His face was covered | c. on social media |
| 4. flight | d. of its passengers |
| 5. he had many patients | e. fault |
| 6. Dr Dao is going to sue United Airlines | f. trouble |
| 7. human | g. an online petition |
| 8. went viral | h. in blood |
| 9. Over 150,000 people have signed | i. to see at his hospital |
| 10. Dr Dao was at | j. being |

GAP FILL

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

An American airline is in trouble for the (1) _____ it treated one of its passengers. A passenger on a United Airlines flight was dragged out of his (2) _____ and pulled out of the aircraft along the (3) _____ of the airplane. The passenger, David Dao, was a 69-year-old doctor. Dr Dao became (4) _____ after security guards pulled him out of his seat. His face was (5) _____ in blood. He lost two front teeth and the security guards also broke his (6) _____. The doctor paid for his seat but United Airlines ordered him to get off the plane because they wanted his seat for a flight (7) _____ to sit down. The doctor explained he had to work the next day because he had many (8) _____ to see at his hospital. United staff didn't listen to him.

covered
seat
way
patients
unconscious
attendant
floor
nose

Dr Dao is going to (9) _____ United Airlines for damages. Dao was born in Vietnam and escaped from the Vietnam War in 1975. His lawyer said being dragged off the United Airlines flight was a "more (10) _____" experience than living through that war. Dr Dao's daughter said: "What happened to my dad should have never happened to any (11) _____ being....We were horrified and shocked and sickened to...see what happened to him." A video of Dr Dao being dragged off the flight went (12) _____ on social media. Over 150,000 people have signed an (13) _____ petition asking the United Airlines CEO Oscar Munoz to resign. He said he would not resign. He also (14) _____ did not apologize and said Dr Dao was at (15) _____ for his (16) _____.

human
fault
online
sue
injuries
horrifying
viral
initially

LISTENING – Guess the answers. Listen to check.

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

- 1) An American airline is in trouble for the way it treated _____ passengers
 - a. once for its
 - b. on of its
 - c. one for its
 - d. one of its
- 2) dragged out of his seat and pulled out of the aircraft along _____ airplane
 - a. the floors of the
 - b. the floored of the
 - c. the floor of the
 - d. the flooring of the
- 3) Dao became unconscious after security guards pulled _____ seat
 - a. his out of him
 - b. him out of his
 - c. his out of his
 - d. him out of him
- 4) He lost two front teeth and the security guards _____ nose
 - a. also broken his
 - b. also breaking his
 - c. also break his
 - d. also broke his
- 5) he had to work the next day because he had many _____
 - a. patients to see
 - b. patience to see
 - c. patient to see
 - d. patiently to see
- 6) Dr Dao is going to sue United Airlines _____
 - a. from damages
 - b. for damages
 - c. for damage
 - d. from damaged
- 7) a "more horrifying" experience than living _____
 - a. thorough that war
 - b. through that war
 - c. though that war
 - d. trough that war
- 8) What happened to my dad should have never happened to _____
 - a. any humans being
 - b. any humans beings
 - c. any human being
 - d. any humane been
- 9) A video of Dr Dao being dragged off the flight went _____ media
 - a. viral on social
 - b. rival on social
 - c. virile on social
 - d. vile on social
- 10) He also initially did not apologize and said Dr Dao was at fault _____
 - a. for his injurious
 - b. for his injured
 - c. for his injury
 - d. for his injuries

LISTENING – Listen and fill in the gaps

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

An American airline (1) _____ the way it treated one of its passengers. A passenger on a United Airlines flight was dragged out of his seat and (2) _____ the aircraft along the floor of the airplane. The passenger, David Dao, was a 69-year-old doctor. Dr Dao became (3) _____ security guards pulled him out of his seat. His face was covered in blood. He lost two front teeth and the security guards also (4) _____. The doctor paid for his seat but United Airlines ordered him to get off the plane because they wanted his seat for (5) _____ to sit down. The doctor explained he had to work the next day because he had many patients to see at his hospital. United staff (6) _____ him.

Dr Dao (7) _____ United Airlines for damages. Dao was born in Vietnam and escaped from the Vietnam War in 1975. His lawyer said being dragged off the United Airlines flight (8) _____ "horrifying" experience than living through that war. Dr Dao's daughter said: "What happened to my dad (9) _____ happened to any human being....We were horrified and shocked and sickened to...see what happened to him." A video of Dr Dao being (10) _____ flight went viral on social media. Over 150,000 people have signed an online (11) _____ United Airlines CEO Oscar Munoz to resign. He said he would not resign. He also initially did not apologize and said Dr Dao was (12) _____ injuries.

COMPREHENSION QUESTIONS

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

1. What was the passenger pulled along?
2. How old was the passenger?
3. What did the passenger lose?
4. Who did the airline say it needed the passenger's seat for?
5. Who did the passenger have to see the next day?
6. In what year did the passenger escape from Vietnam?
7. Who said the passenger's family was shocked and sickened?
8. How many people signed an online petition?
9. What position within United Airlines does Oscar Munoz hold?
10. Who did Mr Munoz initially say was at fault for the passenger's injuries?

MULTIPLE CHOICE - QUIZ

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

- 1) What was the passenger pulled along?
 - a) the departure lounge
 - b) the floor
 - c) the runway
 - d) baggage claim
- 2) How old was the passenger?
 - a) 39
 - b) 49
 - c) 59
 - d) 69
- 3) What did the passenger lose?
 - a) two teeth
 - b) his passport
 - c) his luggage
 - d) his temper
- 4) Who did the airline say it needed the passenger's seat for?
 - a) a sick passenger
 - b) a baby
 - c) a flight attendant
 - d) an emergency
- 5) Who did the passenger have to see the next day?
 - a) his family
 - b) his patients
 - c) his lawyers
 - d) his doctor
- 6) In what year did the passenger escape from Vietnam?
 - a) 1975
 - b) 1974
 - c) 1976
 - d) 1973
- 7) Who said the passenger's family was shocked and sickened?
 - a) the pilot
 - b) a reporter
 - c) his daughter
 - d) a lawyer
- 8) How many people signed an online petition?
 - a) over 150,000
 - b) exactly 150,000
 - c) just under 150,000
 - d) around 150,000
- 9) What position within United Airlines does Oscar Munoz hold?
 - a) CEO
 - b) chief of security
 - c) pilot
 - d) chief flight attendant
- 10) Who did Mr Munoz initially say was at fault for the passenger's injuries?
 - a) a flight attendant
 - b) the security guards
 - c) United Airlines
 - d) the passenger

ROLE PLAY

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

Role A – Money

You think money is the best thing about being a flight attendant. Tell the others three reasons why. Tell them what is wrong with their things. Also, tell the others which is the least attractive of these (and why): world travel, meeting people or good image.

Role B – World Travel

You think world travel is the best thing about being a flight attendant. Tell the others three reasons why. Tell them what is wrong with their things. Also, tell the others which is the least attractive of these (and why): money, meeting people or good image.

Role C – Meeting People

You think meeting people is the best thing about being a flight attendant. Tell the others three reasons why. Tell them what is wrong with their things. Also, tell the others which is the least attractive of these (and why): world travel, money or good image.

Role D – Good Image

You think having a good image is the best thing about being a flight attendant. Tell the others three reasons why. Tell them what is wrong with their things. Also, tell the others which is the least attractive of these (and why): world travel, meeting people or money.

AFTER READING / LISTENING

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

1. WORD SEARCH: Look in your dictionary / computer to find collocates, other meanings, information, synonyms ... for the words 'united' and 'airline'.

united	airline
---------------	----------------

- Share your findings with your partners.
- Make questions using the words you found.
- Ask your partner / group your questions.

2. ARTICLE QUESTIONS: Look back at the article and write down some questions you would like to ask the class about the text.

- Share your questions with other classmates / groups.
- Ask your partner / group your questions.

3. GAP FILL: In pairs / groups, compare your answers to this exercise. Check your answers. Talk about the words from the activity. Were they new, interesting, worth learning...?

4. VOCABULARY: Circle any words you do not understand. In groups, pool unknown words and use dictionaries to find their meanings.

5. TEST EACH OTHER: Look at the words below. With your partner, try to recall how they were used in the text:

<ul style="list-style-type: none">• trouble• floor• became• nose• attendant• hospital	<ul style="list-style-type: none">• damages• 1975• daughter• social• online• fault
--	---

AIRLINES SURVEY

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

Write five GOOD questions about airlines in the table. Do this in pairs. Each student must write the questions on his / her own paper.
When you have finished, interview other students. Write down their answers.

	STUDENT 1 _____	STUDENT 2 _____	STUDENT 3 _____
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.

AIRLINES DISCUSSION

STUDENT A's QUESTIONS (Do not show these to student B)

1. What did you think when you read the headline?
2. What images are in your mind when you hear the word 'airplane'?
3. What do you think of United Airlines after reading this story?
4. What is your favourite airline and why?
5. What do you like about flying?
6. How bad is what United did to the doctor?
7. How can United treat a 69-year-old person the way it did?
8. What should United Airlines do for the man to apologize?
9. Why did a flight attendant need a seat that a passenger paid for?
10. What advice do you have for United Airlines?

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AIRLINES DISCUSSION

STUDENT B's QUESTIONS (Do not show these to student A)

11. Did you like reading this article? Why/not?
12. What do you think of when you hear the word 'airline'?
13. What do you think about what you read?
14. How can airlines give a better service to passengers?
15. What do you think United will say in court?
16. How shocking is this news?
17. Should United's CEO resign?
18. How can the CEO say it was the man's fault he was injured?
19. Would you fly with United Airlines?
20. What questions would you like to ask United's CEO?

DISCUSSION (Write your own questions)

STUDENT A's QUESTIONS (Do not show these to student B)

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

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DISCUSSION (Write your own questions)

STUDENT B's QUESTIONS (Do not show these to student A)

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

LANGUAGE - CLOZE

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

An American airline is (1) _____ trouble for the way it treated one of its passengers. A passenger on a United Airlines flight was dragged out of his seat and pulled out of the aircraft (2) _____ the floor of the airplane. The passenger, David Dao, was a 69-year-old doctor. Dr Dao became (3) _____ after security guards pulled him out of his seat. His face was covered in blood. He lost two front teeth and the security guards also (4) _____ his nose. The doctor paid for his seat but United Airlines (5) _____ him to get off the plane because they wanted his seat for a flight attendant to sit down. The doctor explained he had to work the next day because he had many (6) _____ to see at his hospital. United staff didn't listen to him.

Dr Dao is going to sue United Airlines for (7) _____. Dao was born in Vietnam and escaped from the Vietnam War in 1975. His lawyer said being dragged off the United Airlines flight was a "more horrifying" experience than (8) _____ through that war. Dr Dao's daughter said: "What happened to my dad should have never happened to any human (9) _____We were horrified and shocked and sickened to...see what happened to him." A video of Dr Dao being dragged off the flight went (10) _____ on social media. Over 150,000 people have signed an online (11) _____ asking the United Airlines CEO Oscar Munoz to resign. He said he would not resign. He also initially did not apologize and said Dr Dao was (12) _____ fault for his injuries.

Put the correct words from the table below in the above article.

- | | | | | |
|-----|-------------------|---------------|-----------------|-----------------|
| 1. | (a) in | (b) on | (c) at | (d) by |
| 2. | (a) longing | (b) longer | (c) along | (d) longs |
| 3. | (a) unconsciously | (b) conscious | (c) consciously | (d) unconscious |
| 4. | (a) breaking | (b) broke | (c) broken | (d) breaks |
| 5. | (a) order | (b) ordering | (c) orders | (d) ordered |
| 6. | (a) patience | (b) patents | (c) patients | (d) patently |
| 7. | (a) damaging | (b) damages | (c) damaged | (d) damage |
| 8. | (a) living | (b) lived | (c) livelihood | (d) lives |
| 9. | (a) being | (b) been | (c) bean | (d) begin |
| 10. | (a) vile | (b) wireless | (c) viral | (d) rival |
| 11. | (a) repetition | (b) partition | (c) competition | (d) petition |
| 12. | (a) of | (b) at | (c) on | (d) as |

SPELLING

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

Paragraph 1

1. An American airline is in rbtuoel
2. A seneparsg on a United Airlines flight
3. isreutcy guards
4. His face was covered in ldboo
5. flight ntanatdte
6. he had many stetnipa to see at his hospital

Paragraph 2

7. sue United Airlines for egsdmaa
8. cpedsea from the Vietnam War
9. auhnm being
10. signed an online ionttiep
11. He said he would not gsrine
12. Dao was at uflat for his injuries

PUT THE TEXT BACK TOGETHER

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

Number these lines in the correct order.

- () sickened to...see what happened to him." A video of Dr Dao being dragged off the flight went viral on social
- () floor of the airplane. The passenger, David Dao, was a 69-year-old doctor. Dr Dao became unconscious after security
- () patients to see at his hospital. United staff didn't listen to him.
- (**1**) An American airline is in trouble for the way it treated one of its passengers. A passenger on
- () horrifying" experience than living through that war. Dr Dao's daughter said: "What happened
- () media. Over 150,000 people have signed an online petition asking the United Airlines CEO Oscar Munoz to resign. He said
- () from the Vietnam War in 1975. His lawyer said being dragged off the United Airlines flight was a "more
- () his nose. The doctor paid for his seat but United Airlines ordered him to get off the plane because they wanted his
- () to my dad should have never happened to any human being....We were horrified and shocked and
- () he would not resign. He also initially did not apologize and said Dr Dao was at fault for his injuries.
- () a United Airlines flight was dragged out of his seat and pulled out of the aircraft along the
- () guards pulled him out of his seat. His face was covered in blood. He lost two front teeth and the security guards also broke
- () seat for a flight attendant to sit down. The doctor explained he had to work the next day because he had many
- () Dr Dao is going to sue United Airlines for damages. Dao was born in Vietnam and escaped

PUT THE WORDS IN THE RIGHT ORDER

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

1. treated one of its passengers In trouble for the way it .
2. guards broke nose security also his The .
3. attendant to sit down They wanted his seat for a flight .
4. work day explained to next doctor had the The he .
5. had at many his patients hospital to He see .
6. United damages is sue for Dao to Airlines Dr going .
7. war than A living more through horrifying that experience .
8. should happened have to never my happened dad What .
9. off dragged being Dao Dr of video A viral went flight the .
10. 000 signed petition have online 150, people an Over .

CIRCLE THE CORRECT WORD (20 PAIRS)

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

An American airline is *in / on* trouble for the way it treated one of its passengers. A passenger on a United Airlines flight was *drugged / dragged* out of his seat and pulled out of the aircraft along the *floor / floored* of the airplane. The passenger, David Dao, was a 69-year-old doctor. Dr Dao became *unconsciously / unconscious* after security guards *pulled / pull* him out of his seat. His face was covered *in / on* blood. He lost two front teeth and the security guards also *broken / broke* his nose. The doctor paid for his seat but United Airlines *ordered / ordering* him to get off the plane because they wanted his seat for a flight *attendant / attendance* to sit down. The doctor explained he had to work the next day because he had many patients to see at his hospital. United staff didn't *listening / listen* to him.

Dr Dao is going to *sue / due* United Airlines for *damaging / damages*. Dao was born in Vietnam and escaped from the Vietnam War in 1975. His lawyer said being dragged *on / off* the United Airlines flight was a "more horrifying" *experienced / experience* than living through that war. Dr Dao's daughter said: "What *happened / happening* to my dad should have never happened to any human being....We were horrified and shocked and *sickening / sickened* to...see what happened to him." A video of Dr Dao being dragged off the flight went *viral / rival* on social media. Over 150,000 people have signed *on / an* online petition asking the United Airlines CEO Oscar Munoz to resign. He said he would not *resign / resignation*. He also initially did not apologize and said Dr Dao was *at / that* fault for his injuries.

Talk about the connection between each pair of words in italics, and why the correct word is correct.

INSERT THE VOWELS (a, e, i, o, u)

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

_n _m_r_c_n _ _rl_n_ _s _n tr__bl_ f_r th_ w_y _t
tr__t_d _n_ _f _ts p_ss_ng_rs. _ p_ss_ng_r _n _
_n_t_d _ _rl_n_s fl_gh_t w_s dr_gg_d _t _f h_s s__t
_nd p_ll_d _t _f th_ _rcr_ft _l_ng th_ fl__r _f th_
__rpl_n_. Th_ p_ss_ng_r, D_v_d D__, w_s _ 69-y__r-
_ld d_ct_r. Dr D__ b_c_m_ _nc_nsc__s _ft_r s_c_r_ty
g__rds p_ll_d h_m _t _f h_s s__t. H_s f_c_ w_s
c_v_r_d _n bl__d. H_ l_st tw_ fr_nt t__th _nd th_
s_c_r_ty g__rds _ls_ br_k_ h_s n_s_. Th_ d_ct_r p__d
f_r h_s s__t b_t _n_t_d _ _rl_n_s _rd_r_d h_m t_g_t
ff th pl_n_ b_c__s_ th_y w_nt_d h_s s__t f_r _
fl_gh_t _tt_nd_nt t_s_t_d_wn. Th_ d_ct_r _xpl__n_d h_
h_d t_ w_rk th_ n_xt d_y b_c__s_ h_ h_d m_ny
p_t__nts t_s__ _t h_s h_sp_t_l. _n_t_d st_ff d_dn't
l_st_n t_ h_m.

Dr D__ _s g__ng t_s__ _n_t_d _ _rl_n_s f_r d_m_g_s.
D__ w_s b_rn _n V__tn_m _nd _sc_p_d fr_m th_
V__tn_m W_r _n 1975. H_s l_wy_r_s__d b__ng dr_gg_d
ff th _n_t_d _ _rl_n_s fl_gh_t w_s _ "m_r_ h_rr_fy_ng"
_xp_r__nc_ th_n l_v_ng thr__gh th_t w_r. Dr D__'s
d__ght_r_s__d: "Wh_t h_pp_n_d t_ my d_d sh__ld h_v_
n_v_r h_pp_n_d t_ _ny h_m_n b__ng...W_ w_r_
h_rr_f__d _nd sh_ck_d _nd s_ck_n_d t__s__ wh_t
h_pp_n_d t_ h_m." _ v_d__ _f Dr D__ b__ng dr_gg_d
ff th fl_gh_t w_nt v_r_l _n s_c__l m_d___. _v_r
150,000 p__pl_ h_v_ s_gn_d _n _nl_n_ p_t_t_n
_sk_ng th_ _n_t_d _ _rl_n_s C__ _sc_r M_n_z t_
r_s_gn. H_ s__d h_ w__ld n_t r_s_gn. H_ _ls_
_n_t__lly d_d_n_t _p_l_g_z_ _nd s__d Dr D__ w_s _t
f__lt f_r h_s _nj_r__s.

PUNCTUATE THE TEXT AND ADD CAPITALS

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

an american airline is in trouble for the way it treated one of its passengers
a passenger on a united airlines flight was dragged out of his seat and pulled
out of the aircraft along the floor of the airplane the passenger david dao
was a 69-year-old doctor dr dao became unconscious after security guards
pulled him out of his seat his face was covered in blood he lost two front
teeth and the security guards also broke his nose the doctor paid for his seat
but united airlines ordered him to get off the plane because they wanted his
seat for a flight attendant to sit down the doctor explained he had to work
the next day because he had many patients to see at his hospital united
staff didn't listen to him

dr dao is going to sue united airlines for damages dao was born in vietnam
and escaped from the vietnam war in 1975 his lawyer said being dragged off
the united airlines flight was a "more horrifying" experience than living
through that war dr dao's daughter said "what happened to my dad should
have never happened to any human being...we were horrified and shocked
and sickened to...see what happened to him" a video of dr dao being
dragged off the flight went viral on social media over 150000 people have
signed an online petition asking the united airlines ceo oscar munoz to resign
he said he would not resign he also initially did not apologize and said dr dao
was at fault for his injuries

PUT A SLASH (/) WHERE THE SPACES ARE

From <http://www.BreakingNewsEnglish.com/1704/170416-united-airlines.html>

An American airline is in trouble for the way it treated one of its passengers. A passenger on a United Airlines flight was dragged out of his seat and pulled out of the aircraft along the floor of the airplane. The passenger, David Dao, was a 69-year-old doctor. Dr Dao became unconscious after security guards pulled him out of his seat. His face was covered in blood. He lost two front teeth and these security guards also broke his nose. The doctor paid for his seat but United Airlines ordered him to get off the plane because they wanted his seat for a flight attendant to sit down. The doctor explained he had to work the next day because he had many patients to see at his hospital. United staff didn't listen to him. Dr Dao is going to sue United Airlines for damages. Dao was born in Vietnam and escaped from the Vietnam War in 1975. His lawyers said being dragged off the United Airlines flight was a "more horrifying" experience than living through that war. Dr Dao's daughters said: "What happened to my dad should have never happened to any human being.... We were horrified and shocked and sickened to... see what happened to him." A video of Dr Dao being dragged off the flight went viral on social media. Over 150,000 people have signed an online petition asking the United Airlines CEO Oscar Munoz to resign. He said he would not resign. He also initially did not apologize and said Dr Dao was at fault for his injuries.

HOMework

1. VOCABULARY EXTENSION: Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

2. INTERNET: Search the Internet and find out more about airlines. Share what you discover with your partner(s) in the next lesson.

3. AIRLINES: Make a poster about the national airline of your country. Show your work to your classmates in the next lesson. Did you all have similar things?

4. UNITED AIRLINES: Write a magazine article about Dr David Dao suing United Airlines. Include imaginary interviews with people who are for and against it.

Read what you wrote to your classmates in the next lesson. Write down any new words and expressions you hear from your partner(s).

5. WHAT HAPPENED NEXT? Write a newspaper article about the next stage in this news story. Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.

6. LETTER: Write a letter to an expert on airlines. Ask him/her three questions about them. Give him/her three of your ideas on how airlines can give a better service. Read your letter to your partner(s) in your next lesson. Your partner(s) will answer your questions.

ANSWERS

TRUE / FALSE (p.4)

a F b T c F d F e T f F g T h T

SYNONYM MATCH (p.4)

- | | |
|----------------|------------------------|
| 1. in trouble | a. having difficulties |
| 2. dragged | b. pulled |
| 3. unconscious | c. knocked out |
| 4. get off | d. leave |
| 5. ordered | e. instructed |
| 6. escaped | f. fled |
| 7. horrifying | g. frightening |
| 8. went viral | h. spread quickly |
| 9. at fault | i. to blame |
| 10. injuries | j. wounds |

COMPREHENSION QUESTIONS (p.8)

1. The floor of the airplane
2. 69
3. Two teeth
4. A flight attendant
5. His patients
6. 1975
7. His daughter
8. Over 150,000
9. CEO
10. Dr Dao

MULTIPLE CHOICE - QUIZ (p.9)

1. b 2. d 3. a 4. c 5. b 6. a 7. c 8. a 9. a 10. d

ALL OTHER EXERCISES

Please check for yourself by looking at the Article on page 2.
(It's good for your English ;-)