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## Level 3

### Japanese tourists call police over rip-off restaurant bill

24th January, 2018

<https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

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**Please try Levels 0, 1 and 2 (they are easier).**

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# THE ARTICLE

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

Four Japanese tourists are very angry after a restaurant in Venice, Italy charged them €1,100 (\$1,350) for a dinner of steak, fish and water. In fact, the four tourists say they were ripped off (overcharged) for their meal. The four diners are students and study in the city of Bologna. They were on a day trip to Venice and decided to have dinner at a restaurant near the world-famous St Mark's Square on Friday. As well as the police looking into this incident, the mayor of Venice has promised he would also take action. The mayor said: "If this disgraceful episode is confirmed, we'll do all we can to punish those responsible. We are for justice – always."

It is common for tourists to be overcharged anywhere in the world. Tourism groups in Venice are worried about the Japanese tourists saying they were ripped off. This is because there have been many similar cases recently of rip-off prices in Venice. One tourism group tweeted: "Whoever puts the good name of Venice at risk, harms all Venetians." The restaurant has a very low 1.5 (out of 5) rating on the website TripAdvisor.com. A huge 83 per cent of visitors gave it a "Terrible" rating. One TripAdvisor user complained that: "The food was very average....They added almost €50 in taxes and a tip - these are the hidden fees that they don't tell you about. And the service wasn't that good. I feel scammed."

Sources: <http://www.independent.co.uk/travel/news-and-advice/venice-restaurant-bill-charge-meal-tourists-police-osteria-da-luca-st-marks-square-a8172426.html>  
<http://www.euronews.com/2018/01/22/venice-s-mayor-pledges-action-over-1-100-dinner-bill>  
<http://metro.co.uk/2018/01/22/students-rang-police-given-1000-bill-restaurant-venice-7250997/>

# WARM-UPS

**1. RIP-OFF PRICES:** Students walk around the class and talk to other students about rip-off prices. Change partners often and share your findings.

**2. CHAT:** In pairs / groups, talk about these topics or words from the article. What will the article say about them? What can you say about these words and your life?

tourists / angry / steak / overcharged / dinner / mayor / disgraceful / punish / justice world / ripped off / recently / restaurant / terrible / tip / hidden fees / service / good

Have a chat about the topics you liked. Change topics and partners frequently.

**3. OVERCHARGING:** Students A **strongly** believe overcharging should be made illegal; Students B **strongly** believe it shouldn't. Change partners again and talk about your conversations.

**4. ANGRY:** Why might the service from these things make you angry? What could you do about it? Complete this table with your partner(s). Change partners often and share what you wrote.

	Why you might get angry	What you could do about it
Restaurants		
School		
Internet		
Railway		
Beauty salon		
Doctor		

**5. DINNER:** Spend one minute writing down all of the different words you associate with the word "dinner". Share your words with your partner(s) and talk about them. Together, put the words into different categories.

**6. RESTAURANTS:** Rank these with your partner. Put the most important things for a restaurant at the top. Change partners often and share your rankings.

- staff
- music
- presentation
- ambience
- extensive menu
- fresh food
- reasonable prices
- taste

# VOCABULARY MATCHING

## Paragraph 1

- |                |   |
|----------------|---|
| 1. charged     | a. A thick slice of beef or other high-quality meat or fish.  |
| 2. steak       | b. Asked to pay too much.                                     |
| 3. ripped off  | c. Hurt someone because they did something bad.               |
| 4. overcharged | d. Cheated by having to pay an unfair and crazily high price. |
| 5. diners      | e. An event or happening.                                     |
| 6. incident    | f. Asked to pay money for something you bought.               |
| 7. punish      | g. People who eat at restaurants.                             |

## Paragraph 2

- |                |   |
|----------------|---|
| 8. common      | h. Examples of an event or situation.                     |
| 9. cases       | i. In danger.   |
| 10. at risk    | j. Cheated; lost money because of people who tricked you. |
| 11. rating     | k. Said you were unhappy about someone or something.      |
| 12. complained | l. A score (e.g. A+, B, 3 out of 10, etc.).               |
| 13. fees       | m. Usual and normal.                                      |
| 14. scammed    | n. Money paid as part of a service.                       |

# BEFORE READING / LISTENING

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

**1. TRUE / FALSE:** Read the headline. Guess if a-h below are true (T) or false (F).

- a. Japanese tourists were charged \$1,100 for a steak dinner. **T / F**
- b. The meal the Japanese tourists had also included fish. **T / F**
- c. The police are looking into why the Japanese tourists were overcharged. **T / F**
- d. Venice's said people would be punished if this story were true. **T / F**
- e. The article said tourists are overcharged all over the world. **T / F**
- f. This is the first time tourists have been ripped off in Venice. **T / F**
- g. The restaurant in the article got a good rating on a travel website. **T / F**
- h. A travel website visitor said the restaurant did not want taxes or tips. **T / F**

**2. SYNONYM MATCH:** (The words in **bold** are from the news article.)

- |                    |              |
|--------------------|--------------|
| 1. <b>angry</b>    | a. happening |
| 2. <b>in fact</b>  | b. examples  |
| 3. <b>incident</b> | c. vowed     |
| 4. <b>promised</b> | d. normal    |
| 5. <b>justice</b>  | e. costs     |
| 6. <b>common</b>   | f. actually  |
| 7. <b>cases</b>    | g. in danger |
| 8. <b>at risk</b>  | h. score     |
| 9. <b>rating</b>   | i. furious   |
| 10. <b>fees</b>    | j. fairness  |

**3. PHRASE MATCH:** (Sometimes more than one choice is possible.)

- |  |                           |
|--|---------------------------|
| 1. Four Japanese tourists are                | a. recently               |
| 2. charged them €1,100 (\$1,350)             | b. also take action       |
| 3. they were ripped off                      | c. fees                   |
| 4. the mayor of Venice has promised he would | d. (overcharged)          |
| 5. we'll do all we can to punish             | e. name of Venice at risk |
| 6. It is common for tourists                 | f. for a dinner of steak  |
| 7. there have been many similar cases        | g. "Terrible" rating      |
| 8. Whoever puts the good                     | h. those responsible      |
| 9. 83 per cent of visitors gave it a         | i. to be overcharged      |
| 10. hidden                                   | j. very angry             |

# GAP FILL

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

Four Japanese tourists are very (1) \_\_\_\_\_ after a restaurant in Venice, Italy charged them €1,100 (\$1,350) for a dinner of steak, fish and water. In (2) \_\_\_\_\_, the four tourists say they were ripped off (overcharged) for their meal. The four (3) \_\_\_\_\_ are students and study in the city of Bologna. They were on a day (4) \_\_\_\_\_ to Venice and decided to have dinner at a restaurant near the world-famous St Mark's Square on Friday. As well as the police (5) \_\_\_\_\_ into this incident, the mayor of Venice has (6) \_\_\_\_\_ he would also take action. The mayor said: "If this disgraceful (7) \_\_\_\_\_ is confirmed, we'll do all we can to punish those responsible. We are for (8) \_\_\_\_\_ - always."

*trip*  
*angry*  
*justice*  
*promised*  
*diners*  
*episode*  
*fact*  
*looking*

It is (9) \_\_\_\_\_ for tourists to be overcharged anywhere in the world. Tourism groups in Venice are (10) \_\_\_\_\_ about the Japanese tourists saying they were (11) \_\_\_\_\_ off. This is because there have been many similar (12) \_\_\_\_\_ recently of rip-off prices in Venice. One tourism group tweeted: "Whoever puts the good name of Venice at risk, harms all Venetians." The restaurant has a very (13) \_\_\_\_\_ 1.5 (out of 5) rating on the website TripAdvisor.com. A huge 83 per cent of visitors gave it a "Terrible" (14) \_\_\_\_\_. One TripAdvisor user complained that: "The food was very average....They added almost €50 in taxes and a (15) \_\_\_\_\_ - these are the hidden fees that they don't tell you about. And the (16) \_\_\_\_\_ wasn't that good. I feel scammed."

*cases*  
*common*  
*tip*  
*low*  
*service*  
*worried*  
*ripped*  
*rating*

# LISTENING – Guess the answers. Listen to check.

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

- 1) Japanese tourists are very angry after a restaurant in Venice, Italy \_\_\_\_\_ €1,100
  - a. changed them
  - b. charged them
  - c. chatted them
  - d. charted them
- 2) the four tourists say they were ripped off (overcharged) \_\_\_\_\_ meal
  - a. from their
  - b. for their
  - c. of their
  - d. four their
- 3) decided to have dinner at a restaurant near the \_\_\_\_\_ St Mark's Square
  - a. worldly-famous
  - b. world-famous
  - c. world-famously
  - d. worldly-famously
- 4) the mayor of Venice has promised he would also \_\_\_\_\_
  - a. take action
  - b. taking action
  - c. took action
  - d. takes action
- 5) we'll do all we can to punish \_\_\_\_\_
  - a. those responsible
  - b. them responsible
  - c. these responsible
  - d. whose responsible
- 6) It is common for tourists to be overcharged \_\_\_\_\_ world
  - a. any where in the
  - b. any whereas in the
  - c. anywhere on the
  - d. anywhere in the
- 7) groups in Venice are worried about the Japanese tourists saying they \_\_\_\_\_
  - a. there ripped off
  - b. here ripped off
  - c. where ripped off
  - d. were ripped off
- 8) This is because there have been many similar cases \_\_\_\_\_ rip-off prices
  - a. recently off
  - b. recently of
  - c. recent of
  - d. re sentry of
- 9) A huge 83 per cent of visitors gave it a \_\_\_\_\_
  - a. "Terrible" rating
  - b. "Terrible" ray thing
  - c. "Terrible" rate in
  - d. "Terrible" rate tin
- 10) They added almost €50 in taxes and a tip - these are \_\_\_\_\_
  - a. then hidden fees
  - b. them hidden fees
  - c. their hidden fees
  - d. the hidden fees

# LISTENING – Listen and fill in the gaps

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

Four Japanese tourists are (1) \_\_\_\_\_ a restaurant in Venice, Italy charged them €1,100 (\$1,350) for a dinner of steak, fish and water. In fact, the four tourists say they (2) \_\_\_\_\_ (overcharged) for their meal. The four diners are students and study in the city of Bologna. They were on a (3) \_\_\_\_\_ Venice and decided to have dinner at a restaurant near the world-famous St Mark's Square on Friday. As well as the police looking (4) \_\_\_\_\_, the mayor of Venice has promised he would (5) \_\_\_\_\_. The mayor said: "If this disgraceful episode is confirmed, we'll do all we (6) \_\_\_\_\_ those responsible. We are for justice – always."

It is (7) \_\_\_\_\_ to be overcharged anywhere in the world. Tourism groups in Venice are worried about the Japanese tourists saying they (8) \_\_\_\_\_. This is because there have been many (9) \_\_\_\_\_ of rip-off prices in Venice. One tourism group tweeted: "Whoever puts the (10) \_\_\_\_\_ Venice at risk, harms all Venetians." The restaurant has a very low 1.5 (out of 5) rating on the website TripAdvisor.com. A huge 83 per cent of visitors gave it a "Terrible" rating. One TripAdvisor user complained that: "The food (11) \_\_\_\_\_....They added almost €50 in taxes and a tip - these are the hidden fees that they don't tell you about. And the service wasn't that good. (12) \_\_\_\_\_."



# COMPREHENSION QUESTIONS

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

1. What did the tourists eat besides steak?
2. How long did the tourists stay in Venice?
3. On what day of the week did the tourists visit Venice?
4. Who said he would take action?
5. What did the mayor say he might do to those responsible?
6. Where is it common for tourists to be overcharged?
7. Who is worried about the Japanese tourists being ripped off?
8. What was the restaurant's rating on the website TripAdvisor.com?
9. What per cent of people gave the restaurant a "Terrible" rating?
10. How did a visitor feel after visiting the restaurant?

# MULTIPLE CHOICE - QUIZ

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

- 1) What did the tourists eat besides steak?
  - a) chips
  - b) lamb
  - c) chicken
  - d) fish
- 2) How long did the tourists stay in Venice?
  - a) two days
  - b) a day
  - c) a week
  - d) a month
- 3) On what day of the week did the tourists visit Venice?
  - a) Wednesday
  - b) Thursday
  - c) Friday
  - d) Saturday
- 4) Who said he would take action?
  - a) Venice's mayor
  - b) a Japanese student
  - c) a police officer
  - d) the restaurant owner
- 5) What did the mayor say he might do to those responsible?
  - a) fine them
  - b) tell them to apologize
  - c) punish them
  - d) take them to dinner
- 6) Where is it common for tourists to be overcharged?
  - a) London
  - b) anywhere in the world
  - c) capital cities
  - d) the countryside
- 7) Who is worried about the Japanese tourists being ripped off?
  - a) Italy's president
  - b) the police
  - c) Japan's prime minister
  - d) a tourism group
- 8) What was the restaurant's rating on the website TripAdvisor.com?
  - a) 1.5
  - b) 2
  - c) 2.5
  - d) 3
- 9) What per cent of people gave the restaurant a "Terrible" rating?
  - a) 38%
  - b) 65%
  - c) 83%
  - d) 100%
- 10) How did a visitor feel after visiting the restaurant?
  - a) spammed
  - b) scammed
  - c) shamed
  - d) slammed

# ROLE PLAY

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

## **Role A – Reasonable Prices**

You think reasonable prices is the most important thing for a restaurant. Tell the others three reasons why. Tell them what is wrong with their things. Also, tell the others which is the least important of these (and why): extensive menu, music or friendly staff.

## **Role B – Extensive Menu**

You think an extensive menu is the most important thing for a restaurant. Tell the others three reasons why. Tell them what is wrong with their things. Also, tell the others which is the least important of these (and why): reasonable prices, music or friendly staff.

## **Role C – Music**

You think music is the most important thing for a restaurant. Tell the others three reasons why. Tell them what is wrong with their things. Also, tell the others which is the least important of these (and why): extensive menu, reasonable prices or friendly staff.

## **Role D – Friendly Staff**

You think friendly staff is the most important thing for a restaurant. Tell the others three reasons why. Tell them what is wrong with their things. Also, tell the others which is the least important of these (and why): extensive menu, music or reasonable prices.

# AFTER READING / LISTENING

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

**1. WORD SEARCH:** Look in your dictionary / computer to find collocates, other meanings, information, synonyms ... for the words 'steak' and 'fish'.

<b>steak</b>	<b>fish</b>
--------------	-------------

- Share your findings with your partners.
- Make questions using the words you found.
- Ask your partner / group your questions.

**2. ARTICLE QUESTIONS:** Look back at the article and write down some questions you would like to ask the class about the text.

- Share your questions with other classmates / groups.
- Ask your partner / group your questions.

**3. GAP FILL:** In pairs / groups, compare your answers to this exercise. Check your answers. Talk about the words from the activity. Were they new, interesting, worth learning...?

**4. VOCABULARY:** Circle any words you do not understand. In groups, pool unknown words and use dictionaries to find their meanings.

**5. TEST EACH OTHER:** Look at the words below. With your partner, try to recall how they were used in the text:

<ul style="list-style-type: none"><li>• angry</li><li>• fish</li><li>• diners</li><li>• near</li><li>• looking</li><li>• always</li></ul>	<ul style="list-style-type: none"><li>• anywhere</li><li>• because</li><li>• good</li><li>• huge</li><li>• almost</li><li>• feel</li></ul>
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# RIP-OFF PRICES SURVEY

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

Write five GOOD questions about rip-off prices in the table. Do this in pairs. Each student must write the questions on his / her own paper.

When you have finished, interview other students. Write down their answers.

	STUDENT 1 _____	STUDENT 2 _____	STUDENT 3 _____
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.

# RIP-OFF PRICES DISCUSSION

STUDENT A's QUESTIONS (Do not show these to student B)

1. What did you think when you read the headline?
2. What images are in your mind when you hear the word 'tourist'?
3. What do you think of the price of the meal?
4. What do you know about Venice?
5. What's the most expensive meal you've ever had?
6. When was the last time you were ripped off?
7. How does it feel to be ripped off?
8. What do you think the mayor of Venice will do?
9. What punishment should the restaurant get?
10. What advice do you have for the restaurant boss?

*Japanese tourists call police over rip-off restaurant bill – 24th January, 2018*  
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# RIP-OFF PRICES DISCUSSION

STUDENT B's QUESTIONS (Do not show these to student A)

11. Did you like reading this article? Why/not?
12. What do you think of when you hear the word 'restaurant'?
13. What do you think about what you read?
14. Why do tourists get overcharged?
15. Would you complain if you were overcharged?
16. Does your town have a good name/image?
17. What's the best restaurant you've been to?
18. What's the worst restaurant you've eaten at?
19. What do you think of having to give a tip at a restaurant?
20. What questions would you like to ask the tourists?

## **DISCUSSION (Write your own questions)**

STUDENT A's QUESTIONS (Do not show these to student B)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

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## **DISCUSSION (Write your own questions)**

STUDENT B's QUESTIONS (Do not show these to student A)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

# LANGUAGE - CLOZE

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

Four Japanese tourists are very (1) \_\_\_\_\_ after a restaurant in Venice, Italy charged them €1,100 (\$1,350) for a (2) \_\_\_\_\_ of steak, fish and water. In fact, the four tourists say they were ripped off (3) \_\_\_\_\_) for their meal. The four diners are students and study in the city of Bologna. They were on a day (4) \_\_\_\_\_ to Venice and decided to have dinner at a restaurant near the world-famous St Mark's Square on Friday. As (5) \_\_\_\_\_ as the police looking into this incident, the mayor of Venice has promised he would also take action. The mayor said: "If this disgraceful episode is confirmed, we'll do all we can to (6) \_\_\_\_\_ those responsible. We are for justice – always."

It is (7) \_\_\_\_\_ for tourists to be overcharged anywhere in the world. Tourism groups in Venice are worried about the Japanese tourists saying they were ripped off. This is because there have been many similar (8) \_\_\_\_\_ recently of rip-off prices in Venice. One tourism group tweeted: "Whoever puts the good (9) \_\_\_\_\_ of Venice (10) \_\_\_\_\_ risk, harms all Venetians." The restaurant has a very low 1.5 (out of 5) rating on the website TripAdvisor.com. A huge 83 per cent of visitors gave it a "Terrible" rating. One TripAdvisor user complained that: "The food was very average....They added almost €50 (11) \_\_\_\_\_ taxes and a tip - these are the hidden fees that they don't tell you about. And the service wasn't (12) \_\_\_\_\_ good. I feel scammed."

## Put the correct words from the table below in the above article.

- |     |              |                  |               |                 |
|-----|--------------|------------------|---------------|-----------------|
| 1.  | (a) verily   | (b) very         | (c) verity    | (d) veer        |
| 2.  | (a) diner    | (b) dinner       | (c) dined     | (d) dining      |
| 3.  | (a) vvvvv    | (b) undercharged | (c) recharged | (d) overcharged |
| 4.  | (a) tripper  | (b) trip         | (c) trips     | (d) tripping    |
| 5.  | (a) good     | (b) well         | (c) much      | (d) long        |
| 6.  | (a) polish   | (b) relive       | (c) punish    | (d) formula     |
| 7.  | (a) commonly | (b) commoner     | (c) common    | (d) commons     |
| 8.  | (a) bags     | (b) files        | (c) cases     | (d) boxes       |
| 9.  | (a) logo     | (b) banner       | (c) call      | (d) name        |
| 10. | (a) to       | (b) by           | (c) on        | (d) at          |
| 11. | (a) in       | (b) at           | (c) to        | (d) on          |
| 12. | (a) what     | (b) which        | (c) that      | (d) thus        |



# SPELLING

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

## Paragraph 1

1. harcegd them €1,100
2. they were ripped off (aechrvgood)
3. looking into this icidnnet
4. this gdcrasefiul episode
5. uinpsh those responsible
6. We are for tsuijce

## Paragraph 2

7. It is mocmon for tourists
8. many iimlsar cases
9. a very low 1.5 (out of 5) ratign
10. 83 per cent of itsvroisi
11. One TripAdvisor user damcnoeilp
12. these are the iehdnd fees

# PUT THE TEXT BACK TOGETHER

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

**Number these lines in the correct order.**

- ( ) It is common for tourists to be overcharged anywhere in the world. Tourism groups in Venice are worried
- ( ) risk, harms all Venetians." The restaurant has a very low 1.5 (out of 5) rating on the website TripAdvisor.com. A huge 83 per cent
- ( **1** ) Four Japanese tourists are very angry after a restaurant in Venice, Italy charged them
- ( ) trip to Venice and decided to have dinner at a restaurant near the world-famous St Mark's Square
- ( ) €1,100 (\$1,350) for a dinner of steak, fish and water. In fact, the four tourists say they were ripped
- ( ) fees that they don't tell you about. And the service wasn't that good. I feel scammed."
- ( ) of visitors gave it a "Terrible" rating. One TripAdvisor user complained that: "The food was very
- ( ) off prices in Venice. One tourism group tweeted: "Whoever puts the good name of Venice at
- ( ) off (overcharged) for their meal. The four diners are students and study in the city of Bologna. They were on a day
- ( ) would also take action. The mayor said: "If this disgraceful episode is confirmed, we'll do
- ( ) average....They added almost €50 in taxes and a tip - these are the hidden
- ( ) all we can to punish those responsible. We are for justice - always."
- ( ) about the Japanese tourists saying they were ripped off. This is because there have been many similar cases recently of rip-
- ( ) on Friday. As well as the police looking into this incident, the mayor of Venice has promised he

# PUT THE WORDS IN THE RIGHT ORDER

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

1. in A restaurant Venice €1,100 . them charged
2. were tourists say The they ripped off . four
3. have at They decided restaurant . to a dinner
4. he The Venice of has promised mayor would .
5. we those Do all to responsible . punish can
6. common tourists It for is be to overcharged .
7. prices similar cases rip-off Venice . in of recently Many
8. the Venice Whoever good at name puts risk . of
9. 1.5 low The a very (1 out of 5) restaurant has rating
10. added tip . €50 a almost and in taxes They

# CIRCLE THE CORRECT WORD (20 PAIRS)

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

Four Japanese tourists are very *angry* / *anger* after a restaurant in Venice, Italy charged them €1,100 (\$1,350) for a *diner* / *dinner* of steak, fish and water. In fact, the four tourists say they were ripped *on* / *off* (overcharged) for their meal. The four diners are students and *study* / *studies* in the city of Bologna. They were on a *date* / *day* trip to Venice and decided to have dinner at a restaurant *near* / *close* the world-famous St Mark's Square on Friday. As well as the police looking *into* / *onto* this incident, the mayor of Venice has *promised* / *promises* he would also take action. The mayor said: "If this disgraceful episode is *confirmation* / *confirmed*, we'll do all we can to punish those responsible. We are for justice – *always* / *never*."

It is *common* / *commonly* for tourists to be overcharged anywhere in the world. Tourism groups in Venice are *worry* / *worried* about the Japanese tourists *saying* / *said* they were ripped off. This is because there have been many *similar* / *similarity* cases recently of rip-off prices in Venice. One tourism group tweeted: "Whoever puts the good *naming* / *name* of Venice at risk, *harms* / *harmful* all Venetians." The restaurant has a very *lower* / *low* 1.5 (out of 5) rating on the website TripAdvisor.com. A *hugely* / *huge* 83 per cent of visitors gave it a "Terrible" rating. One TripAdvisor user complained that: "The food was very *averaged* / *average*....They added almost €50 in taxes and a tip - these are the hidden fees that they don't tell you about. And the service wasn't that good. I feel *scammed* / *screamed*."

**Talk about the connection between each pair of words in italics, and why the correct word is correct.**

# INSERT THE VOWELS (a, e, i, o, u)

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F \_ \_ r J \_ p \_ n \_ s \_ t \_ \_ r \_ s t s \_ r \_ v \_ r y \_ n  
g r y \_ f t \_ r \_ r \_ s t \_ r \_ n t \_ n V \_ n \_ c \_ , I  
t \_ l y c h \_ r g \_ d t h \_ m € 1 , 1 0 0 ( \$ 1 , 3 5 0 )  
f \_ r \_ d \_ n n \_ r \_ f \_ s t \_ k , f \_ s h \_ n d w \_  
t \_ r . I n f \_ c t , t h \_ f \_ r t \_ r \_ s t s s \_ y  
t h \_ y w \_ r \_ r \_ p p \_ d \_ f f ( \_ v \_ r c h \_ r g \_ d )  
f \_ r t h \_ r \_ m \_ l . T h \_ f \_ r d \_ n \_ r s \_ r  
\_ s t \_ d \_ n t s \_ n d s t \_ d y \_ n t h \_ c \_ t y \_  
f B \_ l \_ g n \_ . T h \_ y w \_ r \_ n \_ d \_ y t r \_ p  
t \_ V \_ n \_ c \_ n d d \_ c \_ d \_ d t \_ h \_ v \_ d \_ n  
n \_ r \_ t \_ r \_ s t \_ r \_ n t n \_ r t h \_ w \_ r l d -  
f \_ m \_ s S t M \_ r k ' s S q \_ r \_ n F r \_ d \_ y .  
A s w \_ l l \_ s t h \_ p \_ l \_ c \_ l \_ k \_ n g \_ n t \_  
t h \_ s \_ n c \_ d \_ n t , t h \_ m \_ y \_ r \_ f V \_ n \_ c \_  
h \_ s p r \_ m \_ s \_ d h \_ w \_ l d \_ l s \_ t \_ k \_ c  
t \_ n . T h \_ m \_ y \_ r \_ s \_ d : " I f t h \_ s d \_ s  
g r \_ c \_ f \_ l \_ p \_ s \_ d \_ s c \_ n f \_ r m \_ d , w \_ '  
l l d \_ l l w \_ c \_ n t \_ p \_ n \_ s h t h \_ s \_ r \_  
s p \_ n s \_ b l \_ . W \_ r \_ f \_ r j \_ s t \_ c \_ - \_ l  
w \_ y s "

I t \_ s c \_ m m \_ n f \_ r t \_ r \_ s t s t \_ b \_ v  
\_ r c h \_ r g \_ d \_ n y w h \_ r \_ n t h \_ w \_ r l d . T  
\_ r \_ s m g r \_ p s \_ n V \_ n \_ c \_ r \_ w \_ r r \_  
\_ d \_ b \_ t t h \_ J \_ p \_ n \_ s \_ t \_ r \_ s t s s \_ y  
\_ n g t h \_ y w \_ r \_ r \_ p p \_ d \_ f f . T h \_ s \_ s  
b \_ c \_ s \_ t h \_ r \_ h \_ v \_ b \_ n m \_ n y s \_ m \_  
l \_ r \_ c \_ s \_ s r \_ c \_ n t l y \_ f \_ r \_ p - \_ f f p r \_ c \_  
s \_ n V \_ n \_ c \_ . O n \_ t \_ r \_ s m g r \_ p t w  
\_ t \_ d : " W h \_ v \_ r p \_ t s t h \_ g \_ d n \_  
m \_ f V \_ n \_ c \_ t \_ r \_ s k , h \_ r m s \_ l l V \_  
n \_ t \_ n s . " T h \_ r \_ s t \_ r \_ n t h \_ s \_ v \_ r  
y l \_ w 1 . 5 ( \_ t \_ f 5 ) r \_ t \_ n g \_ n t h \_  
w \_ b s \_ t \_ T r \_ p A d v \_ s \_ r . c \_ m . A h \_ g \_ 8  
3 p \_ r \_ c \_ n t \_ f \_ v \_ s \_ t \_ r s g \_ v \_ t \_ " T  
\_ r r \_ b l \_ " r \_ t \_ n g . O n \_ T r \_ p A d v \_ s \_ r \_  
s \_ r \_ c \_ m p l \_ n \_ d t h \_ t : " T h \_ f \_ d w \_ s  
v \_ r y \_ v \_ r \_ g \_ . . . T h \_ y \_ d d \_ d \_ l m \_ s t  
€ 5 0 \_ n t \_ x \_ s \_ n d \_ t \_ p - t h \_ s \_ r \_  
t h \_ h \_ d d \_ n f \_ s t h \_ t t h \_ y d \_ n ' t t \_ l  
l y \_ b \_ t . A n d t h \_ s \_ r v \_ c \_ w \_ s n '  
t t h \_ t g \_ d . I f \_ l \_ s c \_ m m \_ d . "

**Level 3** Japanese tourists call police over rip-off restaurant bill – 24th January, 2018

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# PUNCTUATE THE TEXT AND ADD CAPITALS

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

four japanese tourists are very angry after a restaurant in venice italy charged them 1100 1350 for a dinner of steak fish and water in fact the four tourists say they were ripped off overcharged for their meal the four diners are students and study in the city of bologna they were on a day trip to venice and decided to have dinner at a restaurant near the worldfamous st marks square on friday as well as the police looking into this incident the mayor of venice has promised he would also take action the mayor said if this disgraceful episode is confirmed well do all we can to punish those responsible we are for justice always

it is common for tourists to be overcharged anywhere in the world tourism groups in venice are worried about the japanese tourists saying they were ripped off this is because there have been many similar cases recently of ripoff prices in venice one tourism group tweeted whoever puts the good name of venice at risk harms all venetians the restaurant has a very low 15 out of 5 rating on the website tripadvisorcom a huge 83 per cent of visitors gave it a terrible rating one tripadvisor user complained that the food was very averagethey added almost 50 in taxes and a tip these are the hidden fees that they dont tell you about and the service wasnt that good i feel scammed"

# PUT A SLASH ( / ) WHERE THE SPACES ARE

From <https://breakingnewsenglish.com/1801/180124-rip-off-restaurant.html>

Four Japanese tourists are very angry after a restaurant in Venice, Italy charged them €1,100 (\$1,350) for a dinner of steak, fish and water. In fact, the four tourists say they were ripped off (overcharged) for their meal. The four diners are students and study in the city of Bologna. They were on a day trip to Venice and decided to have dinner at a restaurant near the world-famous St Mark's Square on Friday. As well as the police looking into this incident, the mayor of Venice has promised he would also take action. The mayor said: "If this disgraceful episode is confirmed, we'll do all we can to punish those responsible. We are for justice - always." It is common for tourists to be overcharged anywhere in the world. Tourism groups in Venice are worried about the Japanese tourists saying they were ripped off. This is because there have been many similar cases recently of rip-off prices in Venice. One tourism group tweeted: "Whoever puts the good name of Venice at risk harms all Venetians." The restaurant has a very low 1.5 (out of 5) rating on the website TripAdvisor.com. A huge 83 percent of visitors gave it a "Terrible" rating. One TripAdvisor user complained that: "The food was very average.... They added almost €50 in taxes and a tip - these are the hidden fees that they don't tell you about. And the service wasn't that good. I feel scammed."







# HOMEWORK

**1. VOCABULARY EXTENSION:** Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

**2. INTERNET:** Search the Internet and find out more about this news story. Share what you discover with your partner(s) in the next lesson.

**3. RIP-OFF PRICES:** Make a poster about rip-off prices. Show your work to your classmates in the next lesson. Did you all have similar things?

**4. RIPPED OFF:** Write a magazine article about places that rip off customers. Argue that they should be shut down. Include imaginary interviews with people who are for and against this.

Read what you wrote to your classmates in the next lesson. Write down any new words and expressions you hear from your partner(s).

**5. WHAT HAPPENED NEXT?** Write a newspaper article about the next stage in this news story. Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.

**6. LETTER:** Write a letter to an expert on rip-off prices. Ask him/her three questions about them. Give him/her three of your ideas on what to do about places that rip off customers. Read your letter to your partner(s) in your next lesson. Your partner(s) will answer your questions.

# ANSWERS

## VOCABULARY (p.4)

1. f    2. a    3. d    4. b    5. g    6. e    7. c  
8. m    9. h    10. i    11. l    12. k    13. n    14. j

## TRUE / FALSE (p.5)

- a F    b T    c T    d T    e T    f F    g F    h F

## SYNONYM MATCH (p.5)

- |             |              |
|-------------|--------------|
| 1. angry    | a. furious   |
| 2. in fact  | b. actually  |
| 3. incident | c. happening |
| 4. promised | d. vowed     |
| 5. justice  | e. fairness  |
| 6. common   | f. normal    |
| 7. cases    | g. examples  |
| 8. at risk  | h. in danger |
| 9. rating   | i. score     |
| 10. fees    | j. costs     |

## COMPREHENSION QUESTIONS (p.9)

1. Fish
2. A day
3. A Friday
4. Venice's mayor
5. Punish them
6. Anywhere in the world
7. Tourism groups
8. 1.5
9. 83%
10. Scammed

## MULTIPLE CHOICE - QUIZ (p.10)

1. d    2. b    3. c    4. a    5. c    6. b    7. d    8. a    9. c    10. b

## ALL OTHER EXERCISES

Please check for yourself by looking at the Article on page 2.  
(It's good for your English ;-)