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Level 1

New action to stop nuisance phone calls

15th January, 2016

<http://www.breakingnewsenglish.com/1601/160115-nuisance-calls-1.html>

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THE READING

From <http://www.breakingnewsenglish.com/1601/160115-nuisance-calls-1.html>

People hate telephone calls from companies trying to sell them something. They are also called 'nuisance calls' or 'cold calls'. Britain's government wants to stop them. It wants to make sure the company that calls cannot hide its telephone number. With most nuisance calls, we cannot see any telephone number. People could report companies who make nuisance calls. In the future, cold callers could get a fine of up to \$720,000.

Around 75% of people in Britain get monthly cold calls. The number of people who get them on their mobiles increased by 20 per cent in two years. One company made 40 million cold calls in three months. Britain's minister for data protection said: "There is no simple solution to the problem." She said making companies show their telephone number would help people take action. She added that these calls were annoying and caused some people misery.

Sources: <http://www.computerweekly.com/news/4500270607/New-rules-to-clamp-down-on-nuisance-calls>
<http://www.themoneypages.com/latest-news/cold-callers-could-be-fined-500000-in-new-crackdown/>
<http://www.bbc.co.uk/news/business-35290780>

VOCABULARY MATCHING

From <http://www.breakingnewsenglish.com/1601/160115-nuisance-calls-1.html>

PARAGRAPH ONE:

- | | |
|--|-------------------------|
| 1. calls from companies trying to sell | a. its telephone number |
| 2. They are also called 'nuisance calls' | b. make nuisance calls |
| 3. Britain's government wants | c. or 'cold calls' |
| 4. the company that calls cannot hide | d. up to \$720,000 |
| 5. With most nuisance calls, we cannot see | e. callers |
| 6. report companies who | f. to stop them |
| 7. cold | g. them something |
| 8. get a fine of | h. any telephone number |

PARAGRAPH TWO:

- | | |
|---|------------------------|
| 1. Around 75% of | a. action |
| 2. get monthly | b. in three months |
| 3. The number of | c. cold calls |
| 4. One company made 40 million cold calls | d. annoying |
| 5. There is no simple solution | e. people in Britain |
| 6. help people take | f. people who get them |
| 7. these calls were | g. misery |
| 8. caused some people | h. to the problem |

LISTEN AND FILL IN THE GAPS

From <http://www.breakingnewsenglish.com/1601/160115-nuisance-calls-1.html>

People hate telephone calls (1) _____ to sell them something. They are also called 'nuisance calls' (2) _____. Britain's government wants to stop them. It wants (3) _____ the company that calls cannot hide its telephone number. (4) _____ calls, we cannot see any telephone number. (5) _____ companies who make nuisance calls. In the future, cold callers could get (6) _____ \$720,000.

Around 75% of people in Britain (7) _____ cold calls. The number of people (8) _____ on their mobiles increased by 20 per cent in two years. One company made 40 million cold calls (9) _____. Britain's minister for data protection said: "There is (10) _____ to the problem." She said making companies show their telephone number (11) _____ take action. She added that these calls were annoying and caused (12) _____.

PUT A SLASH (/) WHERE THE SPACES ARE

From <http://www.breakingnewsenglish.com/1601/160115-nuisance-calls-1.html>

People hate telephone calls from companies trying to sell them something. They are also called 'nuisance calls' or 'cold calls'. Britain's government wants to stop them. It wants to make sure the company that calls cannot hide its telephone number. With most nuisance calls, we cannot see any telephone number. People could report companies whom they make nuisance calls. In the future, cold callers could get a fine of up to \$720,000. Around 75% of people in Britain get monthly cold calls. The number of people who get them on their mobiles increased by 20 percent in two years. One company made 40 million cold calls in three months. Britain's minister for data protection said: "There is no simple solution to the problem." She said making companies show their telephone number would help people take action. She added that these calls were annoying and caused some people misery.

WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student A: Do not show these to your speaking partner(s).

a)

b)

c)

d)

e)

f)

g)

h)

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WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student B: Do not show these to your speaking partner(s).

a)

b)

c)

d)

e)

f)

g)

h)
