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## **Level 2**

### **Xbox One has technical problems on day one**

**26th November, 2013**

<http://www.breakingnewsenglish.com/1311/131126-xbox-one-2.html>

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**Please try Levels 0 and 1 (easier) and the 26–page Level 3 (harder).**

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# THE READING

From <http://www.breakingnewsenglish.com/1311/131126-xbox-one-2.html>

Microsoft's new console, the Xbox One, sold more than one million consoles within 24 hours of its release. It sold out in most of the countries that were selling it. Many people waited outside stores all night to buy it. Microsoft said it was the best console they have made and was happy with the sales. It said: "Seeing thousands of excited fans...get their Xbox One and their love for gaming was truly a special moment for everyone on the Xbox team." Microsoft said it would work hard to make more Xbox One consoles for this season's holiday presents.

Many Xbox One customers were disappointed. They saw error messages after they switched the machine on. An update made the machine "brick". This is a gaming word, which means to become useless. Microsoft explained what users needed to do. It said if a machine freezes for more than 10 minutes, people should contact customer support. Someone will help the user to get the console working again. Microsoft must work quickly because its big rival Sony is selling the PlayStation 4. It is \$80 cheaper than the Xbox One. Gamers are calling the PlayStation a "pure gaming machine".

Sources: <http://news.sky.com/story/1172702/xbox-one-million-consoles-sold-in-24-hours>  
<http://www.theguardian.com/technology/2013/nov/22/xbox-one-microsoft-websites-problems-launch>

# MATCHING

From <http://www.breakingnewsenglish.com/1311/131126-xbox-one-2.html>

## PARAGRAPH ONE:

- |                       |                     |
|-----------------------|---------------------|
| 1. within 24 hours    | a. moment           |
| 2. It sold            | b. of its release   |
| 3. happy with         | c. to make more     |
| 4. thousands of       | d. out              |
| 5. their love         | e. excited fans     |
| 6. truly a special    | f. holiday presents |
| 7. it would work hard | g. for gaming       |
| 8. this season's      | h. the sales        |

## PARAGRAPH TWO:

- |                                   |                             |
|-----------------------------------|-----------------------------|
| 1. customers were                 | a. needed to do             |
| 2. error                          | b. disappointed             |
| 3. This is a gaming word, which   | c. rival Sony               |
| 4. Microsoft explained what users | d. gaming machine           |
| 5. if a machine freezes           | e. messages                 |
| 6. people should contact          | f. means to become useless  |
| 7. its big                        | g. customer support         |
| 8. a pure                         | h. for more than 10 minutes |

# LISTEN AND FILL IN THE GAPS

From <http://www.breakingnewsenglish.com/1311/131126-xbox-one-2.html>

Microsoft's (1) \_\_\_\_\_, the Xbox One, sold more than one million consoles (2) \_\_\_\_\_ of its release. It sold (3) \_\_\_\_\_ the countries that were selling it. Many people waited outside stores all night to buy it. Microsoft said it was the best console (4) \_\_\_\_\_ and was happy with the sales. It said: "Seeing thousands of excited fans...get their Xbox One and their (5) \_\_\_\_\_ was truly a special moment for everyone on the Xbox team." Microsoft said it would work hard to make more Xbox One (6) \_\_\_\_\_ season's holiday presents.

Many Xbox One customers were disappointed. They saw error messages after (7) \_\_\_\_\_ machine on. An update made the machine "brick". This (8) \_\_\_\_\_, which means to become useless. Microsoft explained what users needed to do. It said if a machine (9) \_\_\_\_\_ than 10 minutes, people should (10) \_\_\_\_\_. Someone will help the user to get the console working again. Microsoft must work quickly (11) \_\_\_\_\_. Sony is selling the PlayStation 4. It is \$80 cheaper than the Xbox One. Gamers are calling the PlayStation a "(12) \_\_\_\_\_".

# PUT A SLASH ( / ) WHERE THE SPACES ARE

From <http://www.breakingnewsenglish.com/1311/131126-xbox-one-2.html>

Microsoft's new console, the Xbox One, sold more than one million consoles within 24 hours of its release. It sold out in most of the countries that were selling it. Many people waited outside stores all night to buy it. Microsoft said it was the best console they have made and was happy with the sales. It said: "Seeing thousands of excited fans... get their Xbox One and their love for gaming was truly a special moment for everyone on the Xbox team." Microsoft said it would work hard to make more Xbox One consoles for this season's holiday presents. Many Xbox One customers were disappointed. They saw error messages after they switched the machine. An update made the machine "brick". This is a gaming word, which means to become useless. Microsoft explained what users needed to do. It said if a machine freezes for more than 10 minutes, people should contact customer support. Someone will help the user to get the console working again. Microsoft must work quickly because its big rival Sony is selling the PlayStation 4. It is \$80 cheaper than the Xbox One. Gamers are calling the PlayStation a "pure gaming machine".

## WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student A: Do not show these to your speaking partner(s).

a)

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b)

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c)

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d)

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e)

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f)

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g)

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h)

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*Xbox One has technical problems on day one – 26th November, 2013*  
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## WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student B: Do not show these to your speaking partner(s).

a)

---

b)

---

c)

---

d)

---

e)

---

f)

---

g)

---

h)

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