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Air-rage granny gets 10-year flight ban

6th June, 2012

http://www.breakingnewsenglish.com/1206/120606-air_rage.html

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THE ARTICLE

From http://www.BreakingNewsEnglish.com/1206/120606-air_rage.html

A 58-year-old grandmother has been banned from flying with Australia's national carrier Qantas after she got drunk and punched a man in the face on a flight from Australia to New Zealand. Courts also ordered the granny (Mrs M) to pay the airline nearly US\$18,000 for having to return to Melbourne Airport. She also received a 4-month jail sentence suspended for two years. Mrs M had a history of anti-social behaviour on airplanes. She was involved in an incident on a Virgin Airlines flight last year and was fined for using bad language and smoking on the flight. If she is found guilty again of such behaviour, she will end up in prison. Qantas has banned her from its flights for at least ten years.

Mrs M, a former nurse, was flying to New Zealand to see her children. She got drunk on the flight and began verbally abusing other passengers and the flight attendants. She then started punching and headbutting the seat in front of her. A male passenger then asked her to be quiet. At this, she stood up, flew into a rage and punched him hard in the face. He required stitches on his 6cm cut. Court judge Luisa Bazzani said Mrs M's behaviour was "appalling". She said: "Those passengers affected by your...behaviour were unable to remove themselves from the situation." She added: "The assault by you of a fellow passenger without any provocation is particularly concerning."

WARM-UPS

1. AIR RAGE: Walk around the class and talk to other students about air rage. Change partners often. Sit with your first partner(s) and share your findings.

2. CHAT: In pairs / groups, decide which of these topics or words from the article are most interesting and which are most boring.

grandmother / banned / national carrier / jail sentence / anti-social behavior / flights / got drunk / verbal abuse / stitches / rage / appalling / provocation / concerning

Have a chat about the topics you liked. Change topics and partners frequently.

3. RAGE: Complete this table with your partner(s). Change partners and share what you wrote. Change and share again.

Kinds of rage	What is it?	Why does it happen?	How do we stop it?
Air rage			
Road rage			
Office rage			
Desk rage			
Trolley rage			
Classroom rage			

4. BANNED: Students A **strongly** believe passengers guilty of air rage should be banned from flying for life; Students B **strongly** believe not. Change partners again and talk about your conversations.

5. PASSENGERS: What bothers you most about other passengers (on airplanes, trains, Buses, etc.)? Rank these and share your rankings with your partner. Put the worst things at the top. Change partners and share your rankings again.

- their existence
- taking up too much space
- wanting to chat
- the sound from music players
- falling asleep on your shoulder
- their smell
- their mannerisms
- food and/or drink

6. GRANDMOTHER: Spend one minute writing down all of the different words you associate with the word 'grandmother'. Share your words with your partner(s) and talk about them. Together, put the words into different categories.

BEFORE READING / LISTENING

From http://www.BreakingNewsEnglish.com/1206/120606-air_rage.html

1. TRUE / FALSE: Read the headline. Guess if a-h below are true (T) or false (F).

- | | |
|--|-------|
| a. The world's airlines have stopped a woman from flying for 10 years. | T / F |
| b. The woman got drunk on an airplane and punched a male passenger. | T / F |
| c. The airplane she was on had to return to turn around and go back. | T / F |
| d. It is not the first time the granny has behaved badly on an airplane. | T / F |
| e. The woman was herself a former flight attendant. | T / F |
| f. The woman took her anger out on a seat headrest. | T / F |
| g. A man did not need any treatment after the woman hit his face. | T / F |
| h. The judge said the woman might have reacted to the man's actions. | T / F |

2. SYNONYM MATCH: Match the following synonyms from the article.

- | | |
|-----------------|---------------|
| 1. banned | a. insulting |
| 2. ordered | b. happening |
| 3. suspended | c. needed |
| 4. incident | d. commanded |
| 5. bad | e. terrible |
| 6. abusing | f. put off |
| 7. rage | g. prohibited |
| 8. required | h. cause |
| 9. appalling | i. foul |
| 10. provocation | j. tantrum |

3. PHRASE MATCH: (Sometimes more than one choice is possible.)

- | | |
|--|-----------------------------|
| 1. banned from flying with Australia's | a. for two years |
| 2. a 4-month jail sentence suspended | b. the seat in front of her |
| 3. a history of | c. nurse |
| 4. found | d. up in prison |
| 5. she will end | e. national carrier |
| 6. a former | f. any provocation |
| 7. verbally | g. anti-social behaviour |
| 8. headbutting | h. abusing other passengers |
| 9. flew into | i. guilty |
| 10. without | j. a rage |

WHILE READING / LISTENING

From http://www.BreakingNewsEnglish.com/1206/120606-air_rage.html

GAP FILL: Put the words into the gaps in the text.

A 58-year-old grandmother has been banned (1) _____ flying with Australia's national carrier Qantas after she got drunk and punched a man in the face on a (2) _____ from Australia to New Zealand. Courts also ordered the granny (Mrs M) to pay the airline nearly US\$18,000 for (3) _____ to return to Melbourne Airport. She also received a 4-month jail sentence (4) _____ for two years. Mrs M had a (5) _____ of anti-social behaviour on airplanes. She was involved in an incident on a Virgin Airlines flight last year and was (6) _____ for using bad language and smoking on the flight. If she is found (7) _____ again of such behaviour, she will (8) _____ up in prison. Qantas has banned her from its flights for at least ten years.

fined
suspended
end
flight
guilty
from
history
having

Mrs M, a (9) _____ nurse, was flying to New Zealand to see her children. She got drunk on the flight and began (10) _____ abusing other passengers and the flight attendants. She then started (11) _____ and headbutting the seat in front of her. A male passenger then asked her to be quiet. At this, she stood up, (12) _____ into a rage and punched him hard in the face. He required _____ (13) _____ on his 6cm cut. Court judge Luisa Bazzani said Mrs M's behaviour was "(14) _____". She said: "Those passengers affected by your...behaviour were unable to (15) _____ themselves from the situation." She added: "The assault by you of a (16) _____ passenger without any provocation is particularly concerning."

appalling
flew
verbally
remove
former
fellow
punching
stitches

LISTENING – Listen and fill in the gaps

From http://www.BreakingNewsEnglish.com/1206/120606-air_rage.html

A 58-year-old grandmother has been banned from flying with Australia's _____ Qantas after she got drunk and punched a man _____ from Australia to New Zealand. Courts also ordered the granny (Mrs M) to pay the airline nearly US\$18,000 _____ to Melbourne Airport. She also received a 4-month jail sentence suspended for two years. Mrs M _____-social behaviour on airplanes. She was involved in an incident on a Virgin Airlines flight last year and _____ language and smoking on the flight. If she is found guilty again of such behaviour, she _____. Qantas has banned her from its flights for at least ten years.

Mrs M, _____, was flying to New Zealand to see her children. She got drunk on the flight and _____ other passengers and the flight attendants. She then started punching and headbutting the _____. A male passenger then asked her to be quiet. At this, she stood up, _____ punched him hard in the face. He _____ his 6cm cut. Court judge Luisa Bazzani said Mrs M's behaviour was "appalling". She said: "Those passengers affected by your...behaviour were unable to remove themselves from the situation." She added: "The assault by you of a fellow passenger _____ is particularly concerning."

AFTER READING / LISTENING

From http://www.BreakingNewsEnglish.com/1206/120606-air_rage.html

1. WORD SEARCH: Look in your dictionary / computer to find collocates, other meanings, information, synonyms ... for the words 'air' and 'rage'.

air	rage

- Share your findings with your partners.
- Make questions using the words you found.
- Ask your partner / group your questions.

2. ARTICLE QUESTIONS: Look back at the article and write down some questions you would like to ask the class about the text.

- Share your questions with other classmates / groups.
- Ask your partner / group your questions.

3. GAP FILL: In pairs / groups, compare your answers to this exercise. Check your answers. Talk about the words from the activity. Were they new, interesting, worth learning...?

4. VOCABULARY: Circle any words you do not understand. In groups, pool unknown words and use dictionaries to find their meanings.

5. TEST EACH OTHER: Look at the words below. With your partner, try to recall how they were used in the text:

<ul style="list-style-type: none">• national• ordered• suspended• anti-• bad• end	<ul style="list-style-type: none">• former• began• male• required• remove• fellow
--	--

AIR RAGE SURVEY

From http://www.BreakingNewsEnglish.com/1206/120606-air_rage.html

Write five GOOD questions about air rage in the table. Do this in pairs. Each student must write the questions on his / her own paper. When you have finished, interview other students. Write down their answers.

	STUDENT 1 _____	STUDENT 2 _____	STUDENT 3 _____
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.

AIR RAGE DISCUSSION

STUDENT A's QUESTIONS (Do not show these to student B)

- a) What did you think when you read the headline?
- b) What springs to mind when you hear the term 'air rage'?
- c) Have you ever experienced air rage (or road rage)?
- d) What do you think about Mrs M's behaviour?
- e) Do you think Qantas' ten-year ban is fair?
- f) Do you think the jail sentence should have been suspended?
- g) What's your experience of badly-behaved passengers (on airplanes, buses, trains....)?
- h) Would you ask a loud passenger to be quiet?
- i) What do you think causes air rage?
- j) What anti-social behavior do you see in your country?

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AIR RAGE DISCUSSION

STUDENT B's QUESTIONS (Do not show these to student A)

- a) Did you like reading this article?
- b) Should airlines do more to stop people getting drunk on airplanes?
- c) Should airports ban alcohol?
- d) What would you do if a passenger started verbally abusing you?
- e) What do you think of the male passenger who asked Mrs M to be quiet?
- f) What advice do you think the male passenger might have for Mrs M?
- g) What would you do if another passenger punched you?
- h) Should airlines make a list of passengers who commit air rage and ban them from flying altogether?
- i) Was the pilot right to turn the plane around and return to Melbourne or should she/he have continued to New Zealand?
- j) What questions would you like to ask Mrs M?

LANGUAGE – MULTIPLE CHOICE

From http://www.BreakingNewsEnglish.com/1206/120606-air_rage.html

A 58-year-old grandmother has been banned (1) ____ flying with Australia's national (2) ____ Qantas after she got drunk and punched a man in the face on a flight from Australia to New Zealand. Courts also ordered the granny (Mrs M) to pay the airline nearly US\$18,000 for (3) ____ to return to Melbourne Airport. She also received a 4-month jail sentence suspended for two years. Mrs M had a history of (4) ____-social behaviour on airplanes. She was involved (5) ____ an incident on a Virgin Airlines flight last year and was fined for using bad language and smoking on the flight. If she is found guilty again of such behaviour, she will end (6) ____ in prison. Qantas has banned her from its flights for at least ten years.

Mrs M, a former nurse, was flying to New Zealand to see her children. She got drunk on the flight and began (7) ____ abusing other passengers and the flight attendants. She then started punching and headbutting the seat in front of her. A male passenger then asked her to be quiet. (8) ____ this, she stood up, (9) ____ into a rage and punched him hard in the face. He required (10) ____ on his 6cm cut. Court judge Luisa Bazzani said Mrs M's behaviour was "appalling". She said: "Those passengers affected (11) ____ your...behaviour were unable to remove themselves from the situation." She added: "The assault by you of a fellow passenger (12) ____ any provocation is particularly concerning."

Put the correct words from the table below in the above article.

- | | | | | |
|-----|----------------|---------------|--------------|------------------|
| 1. | (a) by | (b) for | (c) through | (d) from |
| 2. | (a) poster | (b) jetsetter | (c) carrier | (d) aviator |
| 3. | (a) had | (b) having | (c) has to | (d) have |
| 4. | (a) anti | (b) post | (c) pre | (d) non |
| 5. | (a) on | (b) at | (c) in | (d) by |
| 6. | (a) down | (b) along | (c) over | (d) up |
| 7. | (a) speaking | (b) verbally | (c) oral | (d) conversation |
| 8. | (a) At | (b) By | (c) When | (d) As |
| 9. | (a) ran | (b) flew | (c) jetted | (d) sprinted |
| 10. | (a) embroidery | (b) knitting | (c) stitches | (d) thread |
| 11. | (a) by | (b) at | (c) on | (d) as |
| 12. | (a) passing | (b) via | (c) took | (d) without |

HOMEWORK

1. VOCABULARY EXTENSION: Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

2. INTERNET: Search the Internet and find out more about air rage. Share what you discover with your partner(s) in the next lesson.

3. AIR RAGE: Make a poster about air rage. Show your work to your classmates in the next lesson. Did you all have similar things?

4. RAGE: Write a magazine article about the attack on the Melbourne to New Zealand flight. Include imaginary interviews with the granny and the passenger she punched.

Read what you wrote to your classmates in the next lesson. Write down any new words and expressions you hear from your partner(s).

5. LETTER: Write a letter to the head of an airline. Ask him/her three questions about air rage. Give him/her three opinions on how to control it. Read your letter to your partner(s) in your next lesson. Your partner(s) will answer your questions.

ANSWERS

TRUE / FALSE:

- a. F b. F c. F d. F e. F f. F g. F h. F

SYNONYM MATCH:

- | | |
|-----------------|---------------|
| 1. banned | a. prohibited |
| 2. ordered | b. commanded |
| 3. suspended | c. put off |
| 4. incident | d. happening |
| 5. bad | e. foul |
| 6. abusing | f. insulting |
| 7. rage | g. tantrum |
| 8. required | h. needed |
| 9. appalling | i. terrible |
| 10. provocation | j. cause |

PHRASE MATCH:

- | | |
|--|-----------------------------|
| 1. banned from flying with Australia's | a. national carrier |
| 2. a 4-month jail sentence suspended | b. for two years |
| 3. a history of | c. anti-social behaviour |
| 4. found | d. guilty |
| 5. she will end | e. up in prison |
| 6. a former | f. nurse |
| 7. verbally | g. abusing other passengers |
| 8. headbutting | h. the seat in front of her |
| 9. flew into | i. a rage |
| 10. without | j. any provocation |

GAP FILL:

Air-rage granny gets 10-year flight ban

A 58-year-old grandmother has been banned (1) **from** flying with Australia's national carrier Qantas after she got drunk and punched a man in the face on a (2) **flight** from Australia to New Zealand. Courts also ordered the granny (Mrs M) to pay the airline nearly US\$18,000 for (3) **having** to return to Melbourne Airport. She also received a 4-month jail sentence (4) **suspended** for two years. Mrs M had a (5) **history** of anti-social behaviour on airplanes. She was involved in an incident on a Virgin Airlines flight last year and was (6) **fined** for using bad language and smoking on the flight. If she is found (7) **guilty** again of such behaviour, she will (8) **end** up in prison. Qantas has banned her from its flights for at least ten years.

Mrs M, a (9) **former** nurse, was flying to New Zealand to see her children. She got drunk on the flight and began (10) **verbally** abusing other passengers and the flight attendants. She then started (11) **punching** and headbutting the seat in front of her. A male passenger then asked her to be quiet. At this, she stood up, (12) **flew** into a rage and punched him hard in the face. He required (13) **stitches** on his 6cm cut. Court judge Luisa Bazzani said Mrs M's behaviour was "(14) **appalling**". She said: "Those passengers affected by your...behaviour were unable to (15) **remove** themselves from the situation." She added: "The assault by you of a (16) **fellow** passenger without any provocation is particularly concerning."

LANGUAGE WORK

- 1 - d 2 - c 3 - b 4 - a 5 - c 6 - d 7 - b 8 - a 9 - b 10 - c 11 - a 12 - d